

GLORY



TellerInfi ity™

Teller-assisted service solution

A unified customer banking experience



TellerInfinity is an integrated teller-assisted service solution; a device that can perform many transactions that only a teller could deliver in the past. Customers can either serve themselves or obtain assistance from a staff member who can help with their transaction or provide necessary activations or approvals. TellerInfinity has been designed to ensure financial institutions see a high level of customer acceptance and return on investment.

Glory Global Solutions is a World Expert in cash management, delivering technology and solutions that provide security, productivity and innovation to our customers. These solutions are supported by the technical expertise of GLORY Group of Japan, the pioneer in development and manufacture of money handling machines across the financial, retail, vending machine, amusement and gaming industries for nearly 100 years.

Across the world, Glory Global Solutions is trusted by thousands of organisations to ensure their cash is managed securely and efficiently whilst delivering the ultimate in productivity. 2,500 professionals, including over 1,300 service and support staff and 350 business partners cover over 128 countries delivering these solutions – wherever money moves.

TellerInfinity™

Technical Information

Access

- Rear load and service configuration for maintenance.

Installation configurations

- Lobby freestanding
- Counter integration
- Through the wall (indoor)

Standard features

- Housing in RAL 9011, LCD Bezel in RAL 9006
- Removable doors and panels for easy customisation and installation
- PC based
- 17" colour LCD (225cd/m²) with touch panel
- Motorised card reader R/W Hi-Co write with EMV capability
- Encrypting PIN pad (EPP)
- Thermal receipt printer for paper widths of 80mm
 - Retract and retain function
- Resolution 300dpi (11.8 dots/mm)
- Banknote recycling
 - All Vertera™ 6G supported currencies
 - Banknote validation compliant to Article 6
 - Storage capacity – 8 roll storage modules
 - Secure transfer cassette
 - Input pocket – up to 300 notes per bundle
 - Output pocket – up to 100 notes
 - Motorised shutter
- CEN L safe with several lock configurations available
- Supervision module
 - 8" LCD touch screen (800 × 600 dots resolution)
- Stereo loudspeaker
- Activity light indicators for peripherals
- UPS

Software

- Operating System – Windows® 7
- XFS Service Providers
- Software Diagnostic

Power supply

- 100-240V AC, 50-60 Hz

Environmental conditions

- Temperature +10°C to +35°C (operation)
- Relative humidity 20% to 70%, non-condensing (operation)

Security options

- UL, CEN III or CEN IV security class safe
- Privacy display filter
- PIN protection shield
- Electronic anti-skimming measures
- Skimming device detection
- Alarms
 - Door switch
 - Door cover switch
 - Bolt position switch
 - Forced removal sensor
 - Safe cabinet seismic sensor
 - Vibration sensor
 - Silent alarm
 - Duress alarm

Optional features

- NFC reader
- Video teller support
- 1D/2D bar code scanner
- Portrait camera
- Bundle cheque scanner for up to 50 documents
 - MICR reader (E-13B, CMC-7)
 - Reject pocket for handling rejected documents
 - Stacker with box for up to 1000 documents
- 210/216mm print width thermal printer
 - Retract and retain function
 - Resolution 300 dpi
- Coin handling
 - Coin by coin acceptance and/or coin dispense
 - Coin recycler (bulk coin in)

Ergonomic features

- Compliance with ADA guidelines

Weight

- Weight: approx. 730kg with CEN L



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